



LOA Support | Leave of Absence

Get to know LOA support by TouchCare

Our comprehensive LOA support is designed to provide you with personalized, high-touch assistance every step of the LOA process.



Introducing TouchCare's Enhanced LOA Services

TouchCare's Leave of Absence service goes beyond the standard approach, offering seamless, personalized support to help you navigate through personal challenges with ease and confidence.

With our LOA support, you'll have a dedicated team by your side, ensuring that your needs are met while keeping everything aligned with your company's leave policies and return-to-work procedures.

Experience Exceptional Support with TouchCare's Enhanced LOA Services



Personalized Support

Our team is here to support you throughout your leave, providing clear communication and guidance to ensure your experience is as smooth and stress-free as possible.



Confidential & Secure

We handle all your personal information with the utmost care, managing communication with your healthcare providers and insurance companies to ensure your privacy.



Seamless Integration

Our support aligns with your company's internal leave policies and procedures, ensuring that everything is handled efficiently and in to your specific needs.



Simplified Process

We make it easy to start your leave of absence. Our simple intake questionnaire and one-on-one consultations are designed to reduce confusion and stress.





LOA Support | How to Get Scheduled

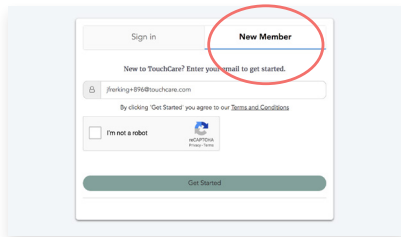
It's easy to get help with your leave of absence request with TouchCare!

Contact TouchCare to schedule your leave of absence consultation. Getting started is simple—just open a case with us. You can reach out by phone, email, app, or through our portal.

How to schedule your LOA consultation with TouchCare:

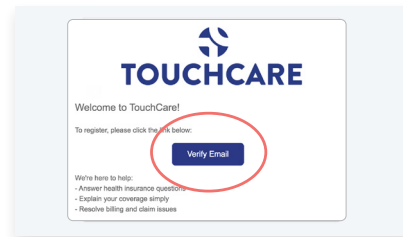
1 Create an Account

Visit www.touchcare.com and click on member login or download our mobile app. Click 'new member' on the sign-up page. (Already have an account? Skip to step 4.)



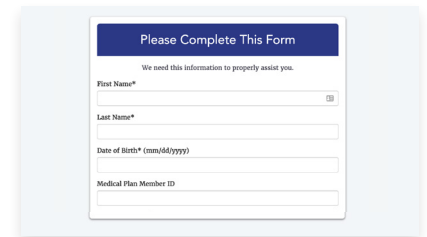
2 Verify your email

Upon creating your account, you will be asked to verify your email address. Find the verification email in your inbox and click 'verify email'.



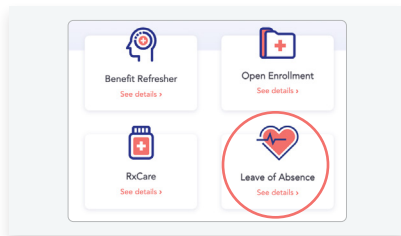
3 Complete our form

Click the link in our email to finish registration by completing our quick intake form and release form. Finally, enter a password to create your account and open your first case.



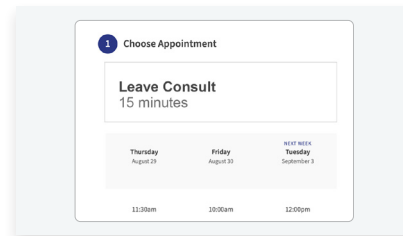
4 Log in to our Portal

Once registered, log in to your TouchCare account via our member portal (touchcare.com/ask) or app. Then click on the 'Get Scheduled' tab or 'Schedule' tab in the app.



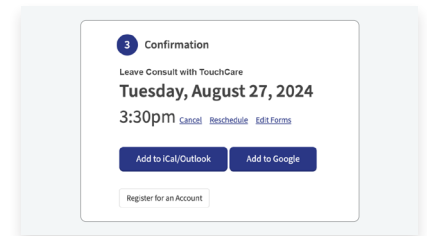
5 Get Scheduled

Click on 'Leave of Absence' button to be taken to our scheduler page. Here you'll be able to choose a date and time that works best for you. You'll also answer a few quick questions.



6 Confirm your Consult

You'll receive a confirmation email and a reminder text on the day of your consultation. We'll call you at the date and time you selected at the number you provided.



How else can TouchCare help you?

- Advise on eligible leave
- Provide salary and state benefits info
- Follow-ups in TouchCare portal
- Assist with leave application
- Provide leave dates to Manager and HR
- Find healthcare providers
- Help with medical bills and claims
- Find lower-cost medications
- Support with any challenges
- Remind of key leave dates
- Answer questions
- Assist with a smooth return to work

